



2018-2019 Registration Guidelines*

Terms & Conditions

B R A N D S

* It is the responsibility of the directors and/or coaches to adhere to all rules and guidelines of Epic Brands. Please distribute a copy to all directors, coaches, and choreographers



Payment Terms & Deadlines

PAYMENT DEADLINES

- A minimum \$12.00 per athlete deposit is due upon registration for each event. To lock in Early Bird pricing and extend your payment date to the On-Time deadline, a deposit is required by November 1, 2018.
- See specific details, on each event, for individual Registration Close, Early, On-Time and Late Fee payment deadlines.
- Full balance is due no later than 24 days prior to an event (Late Fee deadline pricing applies at this time).
- An additional \$250.00 late fee will be applied to invoices with open balances 17 days or less prior to an event.

PAYMENT TERMS

- No Personal Checks are accepted.
- Business Checks are accepted up to 30 days prior to the event.
- RETURNED checks are subject to a \$50.00 return check fee in addition to the amount still outstanding.

Cancellation Policies

Team Cancellation

If your team needs to cancel their performance at an event please contact us IMMEDIATELY and you must send an email notification to registration@theepicbrands.com. NOTE: Your cancellation will not be effective until the date we receive your email cancellation notice with the header "CANCELLATION NOTICE" ("Cancellation Notice"). The following team cancellation policies shall apply:

- If we receive your Cancellation Notice 90 or more days prior to the first day of the event, you may either transfer the payment to another Epic Brands event occurring during the same Competition Season or request a full refund in accordance with the Transfer/Refund policy set forth below, with no penalty.
- If we receive your Cancellation Notice 89-31 days prior to the first day of the event, you may cancel the event or transfer the payment, less \$12.00 per athlete of the original deposit, to another Epic Brands event occurring during the same Competition Season in accordance with the Transfer/Refund policy set forth below.
- If we receive your Cancellation Notice 30 days or less before the first day of an event, there are **NO REFUNDS/TRANSFERS**.
- If your team needs to reduce athlete numbers for ANY reason at any time, there is **NO REFUND** of the difference.

Cancellation of an Event

If an event is cancelled for any reason (including, but not limited to, by Epic Brands in its sole discretion, closure of the event facility ("Facility") or as a result of adverse weather conditions), the following policies shall apply:

- a. If the event is rescheduled during the same Competition Season, your payment will be applied to the rescheduled event. If you cannot attend the rescheduled event, the Team Cancellation policies set forth above will apply.
- b. If the event is not rescheduled during the same Competition Season, you may either transfer the payment to another Epic Brands event occurring during the same Competition Season or request a full refund in accordance with the Transfer/Refund policy set forth below.

PLEASE NOTE: If the facility is open, the competition WILL take place unless Epic Brands notifies you that the event has been cancelled. For avoidance of doubt, NO REFUNDS will be given:

- If a team cannot make an event due to adverse weather conditions.
- A team not attending the rescheduling of the event.

Transfer/Refund

In the event of a cancellation under which you are permitted by the express terms of this Agreement to receive a refund, transfer your payment, or both, you will have 30 days after we receive your Cancellation Notice or Epic Brands sends you notification that an event has been cancelled, as the case may be, to elect in writing ("Election Notice") sent to the following email address registration@theepicbrands.com to either transfer your payment or receive a refund, as applicable. If we do not receive your Election Notice within such 30 day period, no transfer or refund will be permitted or given. The term "Competition Season" means the cheer and dance competition season from Fall to Spring, typically from October through June, with the exact time period from year to year as posted at www.theepicbrands.com and subject to change at any time by Epic Brands in its sole discretion.

EXCEPT FOR TRANSFERS OR REFUNDS EXPRESSLY PERMITTED BY AND IN STRICT ACCORDANCE WITH THE TERMS OF THIS AGREEMENT IN CONNECTION WITH A CANCELLATION, ABSOLUTELY **NO REFUNDS OR TRANSFERS SHALL BE PERMITTED UNDER ANY OTHER CIRCUMSTANCES, INCLUDING, BUT NOT LIMITED TO, A NO-SHOW, DROPOUT OR SCRATCH AT A COMPETITION. THE PARTIES AGREE THAT ANY PAYMENT FORFEITED TO OR RETAINED BY EPIC BRANDS SHALL CONSTITUTE LIQUIDATED DAMAGES TO REIMBURSE EPIC BRANDS FOR THE COSTS AND EXPENSES THAT EPIC BRANDS INCURS IN SUCH CANCELLATION, AS THE PARTIES AGREE THAT IT WOULD BE IMPOSSIBLE OR EXTREMELY DIFFICULT TO CALCULATE THE ACTUAL DAMAGES THAT EPIC BRANDS INCURS IN CONNECTION THEREWITH.**



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Changes & Schedule Policies

All corrections or changes must be submitted by the deadlines or the organization will be subject to an Administrative Change Fee as noted below. The following constitutes what a “CHANGE” encompasses:

1. If you change your division without changing team numbers.
2. If your team numbers change forcing a split/combine to be made or movement of your team due to size/coed restrictions.

SCHEDULE RELEASE DEADLINES

- Friday (15-16 days prior to the event) – Preliminary Schedule (by midnight)
- Monday (12-13 days prior to the event) – all requested changes must be submitted before 10:00 AM
- Wednesday (10-11 days prior to the event) – FINAL Schedule (by midnight)

CHANGE FEE / DEADLINES – corresponds with above schedule releases

- Monday (after 10:00AM)-Wednesday – \$250.00 fee per team
- Thursday-Friday – \$350.00 fee per team
- Teams changing their division the day of the event will be charged the latest deadline Change Fee.

For programs with balances due – Programs with money due will not be added to the performance schedule. An additional \$300.00 LATE Fee will be added to your final invoice, as listed above, after the FINAL schedule releases if you still have a balance due on your invoice.

Travel Code of Conduct Policy

Every team will be required to sign the “Travel Code of Conduct” upon booking hotels/travel through our travel partner(s). Organizations are responsible for (not only themselves but) the behavior of each member of their staff/athletes/parents. Organizations will be held accountable, per that agreement, for the proper conduct of athletes, coaches, parents and any other persons affiliated with their teams when staying at approved/participating hotels for Epic Brands events.